

BRITISH VIRGIN ISLANDS PORTS AUTHORITY VACANCY NOTICE 3/2014



Applications are invited for the post of **Dispatcher** at the British Virgin Islands Ports Authority, for immediate employment.

QUALIFICATIONS:

- 1. Must possess excellent interpersonal, customer service and communication skills
- 2. Must possess a thorough knowledge of BVI Taxi Tariff and the BVI in terms of tourist attractions, hotels, etc.
- 3. Must be able to work long hours on foot, write standard reports, and be able to multi-task

Salary will be determined commensurate with relevant qualification and experience.

REPORTS TO: COMPLIANCE MANAGER

DUTIES AND RESPONSIBILITES

- 1. Ensuring vigilance in regards to passenger safety during loading of taxis
- 2. Ensuring that the line system is adhered to
- 3. Registering any and all complaints with the Compliance Manager
- 4. Respectably meeting and greeting all guests, taxi operators, employees, and other patrons of the Port

CLOSING DATE: September 5, 2014

<u>APPLICATIONS</u>

All interested applicants <u>must</u> submit a completed Application Form along with the required documents during the hours of 8:30 a.m. - 4:30 p.m. Monday – Friday to the following physical address. Online Applications are also accepted.

Human Resources Manager
British Virgin Islands Ports Authority Headquarters
2 Port Purcell
Tortola, VG1110
British Virgin Islands
* scupid@bviports.org
British Virgin Islanders or Belongers Preferred.



BRITISH VIRGIN ISLANDS PORTS AUTHORITY VACANCY NOTICE 3/2014



Applications are invited for the post of **Multi-lingual Dispatcher** at the British Virgin Islands Ports Authority, for immediate employment.

QUALIFICATIONS:

- 1. Must be fluent in English and at least two (2) other languages.
- 2. Must possess excellent Customer Service skills and be medically and physically fit for working long hours on foot.

Salary will be determined commensurate with relevant qualification and experience.

REPORTS TO: COMPLIANCE MANAGER

DUTIES AND RESPONSIBILITES

- 1. Ensuring that the line system in place is adhered to.
- 2. Ensuring vigilance in regards to passenger safety during loading of taxis is adhered to
- 3. Meeting and greeting all tourists, taxi men, employees, and other patrons of the Port.
- 4. Assisting persons with directions and registering all complaints with the Compliance Manager.
- 5. Liaising with cruise ship agents and personnel, Tourist Board Officials, Government Officials, and Port Management and Staff.

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